



BCN-161100010509 Seat No. _____

B. B. A. (Sem. V) (CBCS) (W.E.F.-2016) Examination

August – 2021

Management of Industrial Relations

(Old Course)

Time : $2\frac{1}{2}$ Hours]

[Total Marks : 70

Instructions :

- (1) Attempt any 5 questions
- (2) All Questions carry Equal Marks

- 1 Define the term industrial relations. Discuss its objectives and scope. 14
- 2 Suggest the various methods to improve industrial relations. 14
- 3 Explain the concept of Industrial dispute. Discuss the various types and causes of industrial disputes. 14
- 4 Discuss the provisions of the Industrial Disputes Act for the settlement of Industrial disputes. 14
- 5 Discuss in detail the provisions of Factories Act 1948 14
- 6 Explain the various provisions of Minimum Wage Act, 1948. 14

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| 7 | Discuss the various forms and levels of employee participation in management ? | 14 |
| 8 | What are Quality Circles ? How are they formed and how do they work ? | 14 |
| 9 | Define the term collective bargaining. Discuss the various forms of collective bargaining. | 14 |
| 10 | What is negotiation ? Write a note on emerging trends in negotiation in Indian Industries ? | 14 |
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